



## The Eight Behaviors

### Leading Your Team in Turbulent Times

- 1) Adapt quickly
- 2) Act boldly
- 3) Trust your team
- 4) Learn and improve
- 5) Be available
- 6) Expect the unexpected
- 7) Set clear expectations
- 8) Be resilient



Captain "Sully" Sullenberger: 2009 Ditching Flight 1549 into Hudson River

### Fill in the blank using these words/phrases:

courageous      act      discipline      worst      frontlines      leave      day-to-day

My door is always open.

#### 1) Adapt quickly

- Does not mean you have to \_\_\_\_\_ quickly
  - Quickly process what matters most and focus on that.

#### 2) Act boldly

- Courage is \_\_\_\_\_
  - Act with confidence. Your team will follow suit.

#### 3) Trust your team

- It is important to be able to lean on your team, especially your \_\_\_\_\_
  - Remember, you didn't get where you are today without help!

#### 4) Learn and improve

- Your \_\_\_\_\_ is not enough.
  - Learn your craft, intimately.

